



IMPORTANT INFORMATION



GENERAL INFORMATION

Reception Schedule: 06:00am to 10:00pm | Phone number: 3000 | WhatsApp Concierge: 8583-5356

Restaurant service:

Breakfast: 6:30am to 9:30am
Lunch: 12:00pm to 3:00pm
Coffee station: 3:00pm to 5:00 pm
Chips at the bar: from 5:30pm
Dinner: 6:30pm to 8:30pm
Bar: Open until 9:00pm

Spa Hours: 06:00am to 08:00pm
Pool Hours: 8:00am to 5:00pm
Laundry Hours: 7:00am to 3:00pm

**Internet: (no password)*



Scan for WhatsApp Concierge

EXPERIENCES INCLUDED

ADVENTURE

Canopy tour: Everyday 9 a.m. or 11 am and 2:30 p.m
Canyoning tour: Everyday 9 a.m. or 11 am and 2:30 p.m

HIKES

Birdwatching: Every day at 6 am
Cabécar Indígenuos experience: Every day at 8 am
Ditsö: Every day at 9 am
Bajos del tigre: Tuesdays, Thursdays and Saturdays at 10:00 am.
Emerald waterfall: Every day at 11 am
The Loop: Every day at 2:30 pm
Night Tour: Every day at 6 pm

*For more details or reservations ask your concierge in the reception area.**
We operate tours with a minimum of 2 people.
** The Canopy tour the minimum age is 8 years.*
** The Canyoning tour the minimum age is 12 years.*

Room Information:

Please use the flashlight in the dark.
For hot water wait 2 minutes until it gets warm in the showers and tap.
Water is drinkable directly from the tap.
Please put the toilet paper in the waste basket, do not flush the toilet paper.
Hair dryers are not allowed.
Your safety box works with 6 numbers and at the end press #.
A full laundry bag costs \$30. Drying doesn't have any cost.

Special amenities or tours not included scan the QR code:

